



InterVac Design Corp. OEM Warranty Policy – RV OEM and RV Dealer

- Applicable Products
 - RV Vac (includes CS6, CS8, CS9, CS10, CS RM, CS RM RC models) – 6 years
- All of the terms, conditions, and exclusions from the InterVac Design Corp. Retail Warranty Policy apply.
- Dealers are required to file warranty claims with their OEM's.
- InterVac will only review dealer claims if they come from an OEM.
- The OEM warranty claim must indicate the following:
 - Dealer name.
 - Product code or product name.
 - Description of issue (be as specific as possible).
 - Summary of work performed:
 - If an entire unit was replaced InterVac will cover a flat rate of .3 hours labor at the OEM's established labor rate and product cost.
 - If a VacPort was replaced InterVac will cover a flat rate of .1 hours labor at the OEM's established labor rate and product cost.
 - If any other parts were replaced InterVac will require a list of the parts used and the applicable labor and part charges.
 - Complete summary of any other charges.
- A 30% markup will be allowed in states where that is law.

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