

Remote Control Handle Troubleshooting Guide
InterVac Design Corp.

Attention - in order for the remote control handle to function properly, the power switch on the actual vacuum must be in the "off" position.

Problem	Cause	Solution
The remote control handle does not start the vacuum	The vacuum is not plugged in.	Plug in the vacuum.
	There is no power to the outlet.	Ensure there is power to the outlet.
	The breaker has been tripped.	Check the breaker.
	The remote control handle needs to be reprogrammed.	<p>With the remote handle in hand, unplug the vacuum cleaner. Make sure the on/off switch on the vacuum cleaner power unit is in the off position.</p> <p>With the vacuum cleaner still unplugged, press the on/off switch on the remote handle. A solid green light will come on.</p> <p>Within 9 seconds of the solid green light coming on, plug the vacuum cleaner cord back into the outlet. You should hear 3 beeps and the vacuum should start.</p>
Flashing green light on the remote control handle	The battery in the remote control handle is dying.	Replace the battery.
If the above steps fail to fix the problem and the vacuum / remote control handle falls under the terms and conditions of the warranty then the customer should file a claim.		
See Warranty Policy for more details.		